

# Quality



## Group Quality Policy

### Policy purpose and values

*The Group Quality Policy outlines the top-level principles that Renishaw works to in delivering Quality in its products, services, and in interactions with customers.*

### Scope

*This policy applies to all Renishaw employees including individuals who are engaged by the company on a temporary or contract basis. Renishaw maintains an ISO 9001 certification with an associated scope and the principles herein are required to be applied to all activities under that scope.*

### Policy statement

*We will endeavour to provide our customers with defect-free products, error free service and information on time.*

*All employees will work to the requirements defined in the Group Quality Management System and will cause these requirements to be officially changed if more suitable or effective ways of achieving quality can be devised.*

*All employees will strive for continual improvement, aiming at the total satisfaction of all customers, internal and external.*

*All our business is to be handled with total integrity.*

*On behalf of the board of Renishaw plc, I confirm we accept responsibility for quality and will effect this responsibility through the company's management structure, using the Group Quality Management System.*

*William Lee  
Chief Executive Officer*



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